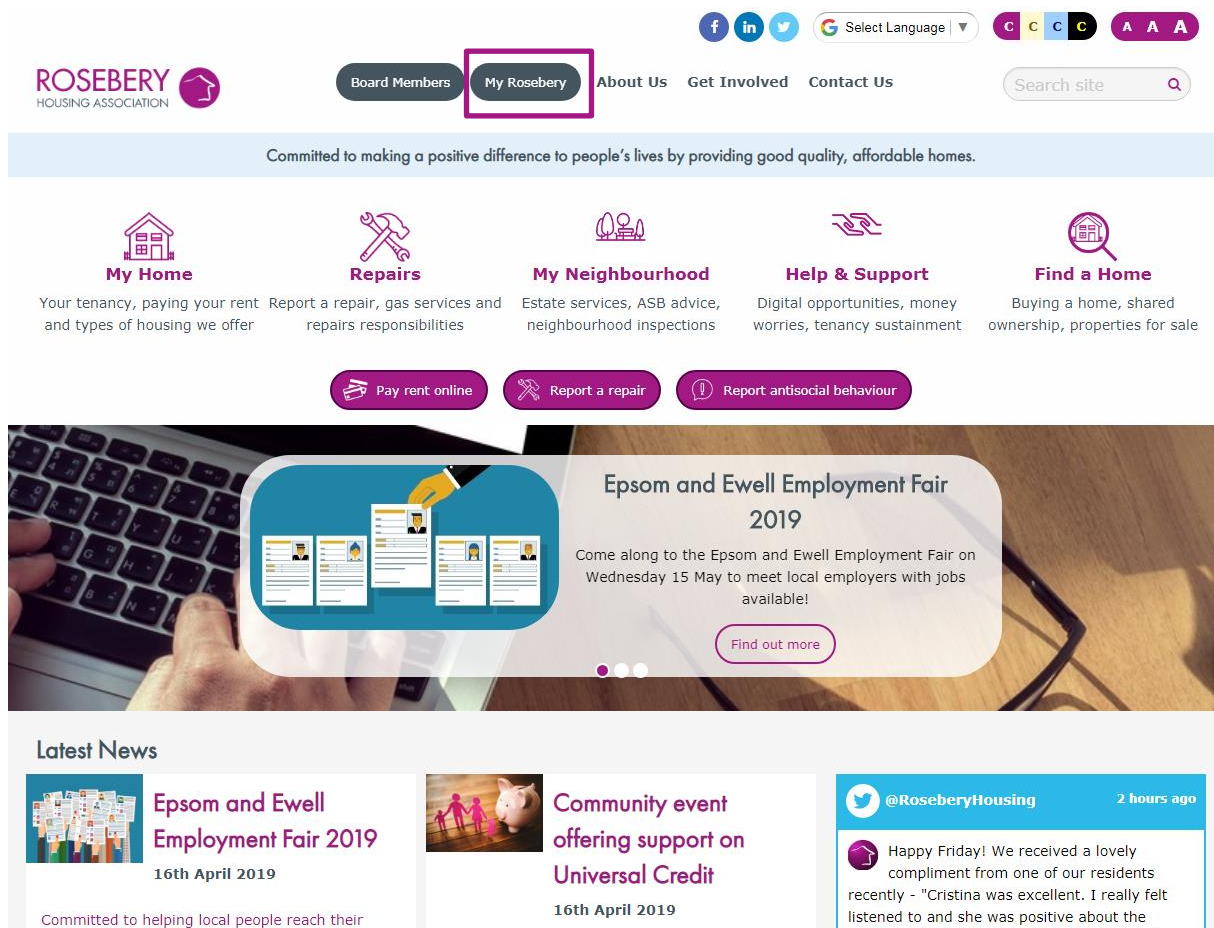# Rosebery Housing Association
How to register for My Rosebery

To register for your my Rosebery account, go to our website, www.rosebery.org.uk and go to 'My Rosebery'.

To register, go to 'Register for My Rosebery'.

You will then see the first sign up page. You will need to input your surname, date of birth and Tenancy Reference. If you do not know your Tenancy Reference, please talk to Customer Experience. Call 01732 814 000 or email customerexperience@rosebery.org.uk.

my
ROSEBERY
TENANT PORTAL

Register for service

To register for this service you need to be a current tenant or have an active application to be rehoused.

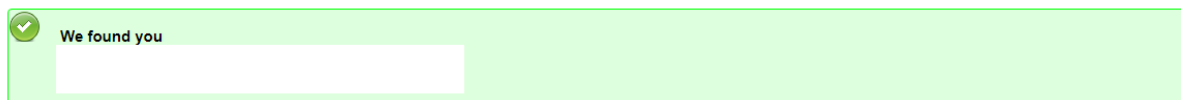- If you are a current tenant then specify your **Tenancy Reference**

Surname	Your Surname
Date Of Birth	Your DOB (dd/mm/yyyy)
Tenancy Reference	Your Tenancy Reference

Next

The system will then recognise your account, showing your name and address.

You will then need to create a Username. It is important to remember this as you will be asked for it when you log in in the future. An email and password will also need to be entered.

✓ **We found you**

Account Details

Please create a Username and Password that is not known to anyone else. We have no access to your Username or Password and we will never ask you for these details.
A Username is a name you create. It could be your actual name, email address, name of pet, or something made up. You will need to use this every time you log into web self serve. Our top tip is to choose something you will easily remember.
Your password must be 4 - 30 letters long.

Username	Your Username
Email	Your Email
Confirm Email	Confirm your Email
Password	
Confirm Password	

Next

You will now see your My Rosebery account home page.

If you would like support in using your account, please refer to the 'My Rosebery How To' guide.

If you would like a one to one support session, please talk to our Digital Officer. Call 01372 814 000 or email DigitalOfficer@rosebery.org.uk.