

ROSEBERY
HOUSING ASSOCIATION



FIRE SAFETY IN COMMUNAL AREAS

**Information for residents and
leaseholders living in blocks of flats**

Help us to keep you and your family safe in your home

It is our responsibility to make sure that the buildings and internal areas of your home meet fire safety requirements

You are NOT allowed to store or place any items in the internal communal areas of your block of flats. These areas must be kept clear.

Items left in these areas are a serious fire hazard and will be removed if found there. These include:

- Bags of rubbish
- Plants
- Other decorative items
- Larger objects such as bikes and prams



What are internal communal areas?

They are areas within a block of flats in which all residents have access to. This includes entrance lobbies, landings, stairwells, meter cupboards, bin and chute rooms, lifts, open walkways and balconies

Why do they need to be kept clear?

- Stored items can give off toxic smoke if they catch fire
- Glass can explode if subjected to intense heat
- Stored items may stop you escaping a fire
- Stored items may stop fire and emergency services entering the building

This is why we do not allow anything to be stored or left in the communal areas.



Removing items that have been placed in communal areas

If we find anything placed in the communal areas, we will remove these items immediately. You will then have 14 days to collect your items, after this we will dispose of any items that have not been claimed. If we incur any costs while storing your items, you will have to pay for this.

Reclaiming your items

To collect any of your items that have been removed by us, please contact our Customer Experience Team:

📞 **01372 814 000**

📞 **Freephone 0800 068 7664**

📧 **customerexperience@rosebery.org.uk**

