

Join our Virtual Scrutiny Panel and make a difference

We are looking for residents to join our Virtual Scrutiny Panel (VSP). Are you a Rosebery resident, do you enjoy meeting other residents and would you be interested in helping us improve the services we provide? If so, we would love to hear from you.

What does the VSP do?

The VSP's main aim is to ensure that we provide quality services that meet your expectations and offer value for money. As a member of the VSP, you will work with other residents and Rosebery staff to carry out service reviews and make recommendations to our Board for service improvements.

Your role as part of the VSP

- You will help us to improve key customer-facing services and gain in-depth insights into what we do and how we operate;
- You will receive training to build your confidence in monitoring and reviewing performance;
- In return for your time and commitment to the VSP, you will receive an allowance of £1,000 per year or £300 worth of shopping vouchers plus £700 in skills training. We will also reimburse you for the cost of transport to and from VSP meetings.

How to apply

You are welcome to come along to the **VSP Open Evening** (details below), where you will hear more about the role and the work of the panel and will get to meet some of the existing panel members.

Date: Thursday 16 February 2023
Time: 6.30 – 8.00pm
Venue: Third Floor, Newplan House,
41 East Street, Epsom, KT17 1BL

If you would like to attend the Open Evening, please book your place no later than **Friday 3 February 2023**. email: getinvolved@rosebery.org.uk or call **01372 814 000**. If you have any queries or require further information, please get in touch with our **Customer Engagement Officer, Karen Boothe**.

